# View Customer Order Details

## Feature Process Flow / Use Case Model

## Use Case

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| **Use Case ID:** | 4.2.48 | | | |
| **Use Case Name:** | View Order Details | | | |
| **Created By:** | Dani Russo | | **Last Updated By:** |  |
| **Date Created:** | 9/21/2018 | | **Last Revision Date:** |  |
| **Actors:** | | Primary: Customer  Other: Database | | |
| **Description:** | | The Customer wants view details of a specific order | | |
| **Trigger:** | | The Customer selects an order and submits | | |
| **Preconditions:** | | 1. The Customer is logged in 2. The Customer is in “order history mode” | | |
| **Postconditions:** | | Successful End Condition   1. The Customer is able to view the specifics of an order | | |
| **Normal Flow:** | | 1. The Customer selects an order and submits 2. The Program requests a the details of the order 3. The Database accepts request 4. The Program lists details of order (Shipping address, payment method, items purchased, qty, total amount, tracking number) | | |
| **Alternative Flows:** | | N/A | | |
| **Exceptions:** | | N/A | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | N/A | | |
| **Notes and Issues:** | | N/A | | |